

# Quality Assessment of Dental Health Services Provided at the Faculty of Dentistry, King Abdulaziz University

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## ABSTRACT

**Objectives:** The objectives of this research were to assess the quality of dental services delivered in King Abdulaziz University and highlight the necessary recommendations that would improve it.

**Methods:** The methods used were live photographs illustrating the structure of dental services of the faculty presented in the clinic buildings, waiting places, equipments, instruments and supplies, as well as the comfort and privacy. Review of official records of the faculty for the number of qualifications and training of the dental staff and auxiliary personnel, as well as the process of care (starting from patient registration until completion of treatment). Records also demonstrated the access and utilization of service delivered in the various departments, the quality of these services and infection control measures and procedures.

**Results:** The results revealed the high quality of services delivered through evaluating the structure and process of care in the university dental clinics. **Conclusions:** Dental services of King Abdulaziz University conform to high quality standards, with implementation of some changes for improvement and development.